



Product overview

Safe credit control

Back office

In many businesses, its ability to manage cash flow is crucial to its success and the control and management of the debtors is often a difficult task as a result of manual and repetitive processes.

Safe Credit control takes a far more pro-active approach, helping you to build relationships with your customers, organise credit management teams and improve cash flow in your business.

Safe credit control module

Functionality

The solution is a complete end to end credit control and query management application which integrates with all other products in the Tempest product set.

- integrated credit control and query management solution
- CRM (customer relationship management) approach to credit management
- unlimited contact records against each client
- document archiving and distribution by email, fax, or post, including welcome letters, chase letters, invoices, timesheets and statements
- configurable workflow and event diary technology
- proactive workflow events for designated credit controllers including credit alerts, overdue invoices, exceeded credit limits, promised payments, aged debt bucket exceeded, new customer, first invoice, queries and chase letters sent
- extensive query management and analysis with reason codes and escalation or workflow rules.
- direct integration through to Tempest via drill through capabilities for customers and their transactions.
- extensive cash management functionality including
- spreadsheet imports, auto allocation on promised payments, allocations across company hierarchies and auto allocation from optical character recognition OCR of remittances, which is an additional module advanced de-allocation functions are also available

- direct debit management
- customer, company, and group based trading figures including balances, cash receipts and allocations, aged debt, debtor days (DSO), turnover, queried transactions and overdue balances
- additional user definable analysis for reporting of all data, for example branch, business sector, credit controller, region, team
- definable aged debtor buckets and alerts
- definable risk categories to control customer alerts and reporting
- actual and recommended credit limits, insured values and credit scores
- integration with leading data providers is available including alert services
- extensive management reporting capabilities with advanced integration with Microsoft tools and services
- visibility and interaction with customers via our web portal enabling queries and promises to be generated, invoices, timesheets or statements including e-statements, to be downloaded and access to current debtor levels including all current and historic transaction details

Credit control is at the heart of the Safe process

